

Particulars

About Your Organisation

1.1 Name of your organization

Marks and Spencer plc

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0009-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,724.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

641.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

361.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4,726.00 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	7.00	18.00		101.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	1120.00	265.00		93.00
2.3.4	Segregated	2595.00	359.00		167.00
2.3.5	Identity Preserved	2.00			
2.3.6	Total volume	3724.00	642.00		361.00

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East 100%
- 2.5.7 China 100%
- 2.5.8 India 100%
- 2.5.9 Indonesia 100%
- 2.5.10 Malaysia 100%
- 2.5.11 Rest of Asia 100%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2009

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2009

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

4.2 Please explain why

Given virtually all palm oil within our market (UK retail own brand) is RSPO certified, with the vast majority covered by physical supply chains, we do not believe the RSPO TM adds value. We believe it is stronger for M&S to be able to say 'all the palm oil we use is RSPO certified' than to add the RSPO TM to the nearly 5000 products that contain palm oil. We also do not believe it is ethically robust to make a sustainability claim on a product in relation to an ingredient that commonly a very small proportion (often less than 1%) of the finished product formulation.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to specify RSPO physical CSPO for all M&S products and to build capacity of those supply chains where our suppliers struggle to access CSPO. Until we can access 100% physical supply chains M&S will buy credits directly to cover uncertified volumes. We have achieved 97% mass balance or segregated RSPO and top up the remaining 3% with credits.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://corporate.marksandspencer.com/plan-a/business-wide/climate-change>
- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Ethical conduct and human rights
No file was uploaded
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Labour rights
No file was uploaded
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Stakeholder engagement
No file was uploaded
Related link: <https://corporate.marksandspencer.com/plan-a/our-approach/delivering-plan-a/leading-with-others-to-accelerate-change/building-partnerships>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

As we have been engaging with suppliers on this topic since 2009, we have not added any new guidelines or information this year.

Uploaded files:

No files were uploaded

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://corporate.marksandspencer.com/plan-a/business-wide/climate-change>

No

Please explain why**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have found it difficult to source CSPO for products manufactured in Eastern Europe and the Far East, particularly non-food products. We continue to promote the sourcing and supply of RSPO in this region. Having said that we have made great progress this year with more focus and working closely with our suppliers.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S has been a strong advocate of RSPO for the last decade. We represented the retail sector on the Board of RSPO from 2014-2018 and have participated in events to promote RSPO in the UK, Europe, Indonesia and Malaysia.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://corporate.marksandspencer.com/plan-a/food-and-household/product-standards/raw-materials-commodities-and-ingredients/palm-oil>
